

Social Media Account Recovery

Steps to recover your compromised Facebook or Instagram account

You will need to provide the following documents to prove ownership of the account:

- E.g. a Tax invoice, company registration documents, etc
- Copy of your ID
- A letter that states your relationship to the page, how you lost access, and officially requesting to regain access. The letter must be printed and signed, scanned and sent back (they don't accept a digital signature)

For additional assistance please visit:

Business Support (online chat): <https://www.facebook.com/business/help/support>